

SHAHRIYAR ISHMAM

AI Product Manager | RAG/LLM Systems, 0→1 Product Development
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IMPACT HIGHLIGHTS

500+ / 90+ freelancers & agencies on platform owned end-to-end	95–98% reduction in verification time / fraud incidents (AWS facial- recognition system)	5/5 vs 2/5 retrieval accuracy improvement proven via custom evaluation framework	3.4x user growth on platform over 6 months
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PROFESSIONAL SUMMARY

AI Product Manager with 3+ years leading 0-to-1 product development across SaaS, sportstech, and healthcare. Currently own the roadmap for a collaboration platform used by 500+ freelancers and 90+ agencies. Combine product strategy with hands-on AI/LLM engineering, including a memory-augmented retrieval assistant validated by a custom evaluation framework, and an AWS facial-recognition identity system that cut verification time by over 95%. Fluent in React, Node.js, SQL, and AI/LLM integration.

CORE COMPETENCIES

Product Strategy & Roadmapping • AI/LLM Product Development • RAG & Model Evaluation Frameworks • 0-to-1 MVP Development • Agile/Scrum Sprint Planning • Backlog Prioritization (RICE) • PRD Writing • User Research & Discovery • Data-Driven Decision-Making • Cross-Functional Leadership

PROFESSIONAL EXPERIENCE

AI Product Manager | Verline (Remote, Full-time)

Dec 2025 – Present

Seed-stage collaboration-platform startup, ~35 employees — replacing fragmented team-client workflows

- Own product strategy and roadmap for a collaboration platform now used by 500+ freelancers and 90+ agencies, up from ~150 users at launch
- Prioritized task management, file sharing, and async communication modules using a RICE-style framework, sequencing the status console ahead of two lower-scoring features after usage data showed clients checked project status more than any other action
- Ran discovery sessions with 22 freelancers and agencies to validate the status console concept before build, surfacing a strong preference for proactive alerts over a passive dashboard, which reshaped the milestone-visibility design
- Used AI-assisted development to compress prototyping cycles, cutting concept-to-engineering-handoff time by roughly 30%

AI Product Engineer | Docotela (South Africa, Contract)

May 2026 – June 2026

Solo contractor engagement — South African telehealth platform, ~15-person team, pre-Series A

- Closed a core trust gap for a telehealth platform with no reliable signup identity verification, a blocker to onboarding and to clinician trust in new patient records
- Designed and built an AWS-based facial-recognition onboarding system, cutting signup verification time to under 30 seconds and reducing fraud/failed-verification incidents by ~98%
- Built an admin panel giving a 5–6-person internal team centralized control over records and support tickets, cutting manual admin time by roughly 10 hours/week
- Delivered a fully functional internal tool within a one-month contract; on time, within scope

Technical Business Analyst | Bangladesh Medical Science & Tech Ltd (Advisory)

Sept 2025 – Present

- Advise the Managing Director on digital product and SEO strategy across platforms sustaining 600+ daily visits
- Led on-page and technical SEO changes that grew organic keyword rankings by 18% over two quarters
- Present monthly traffic/performance analysis (Google Analytics, Search Console) to inform business decisions; participate in hiring for project executive and IT admin roles

Founding Product Manager | Jithbo (Full-time)

Nov 2024 – Sept 2025

Pre-seed dual-sided sports platform — local players and event hosts, 12-person company

- Owned product roadmap for a dual-sided sports platform, growing the community to 500+ members across discovery and booking flows

- Prioritized the event-booking flow over three competing feature requests after discovery interviews with 30 users showed booking friction as the top drop-off point
- Facilitated bi-weekly Agile sprints for a 7-person cross-functional team, sprint planning, backlog grooming, stakeholder communication
- Introduced a shared component library and handoff documentation, cutting design-to-dev cycle time by 25%

Product Design Intern | Accenture North America

Nov 2024

- Completed an end-to-end product simulation: user research, ideation, wireframing, and high-fidelity prototyping
- Presented product and design rationale to stakeholders, balancing user needs, business goals, and technical feasibility

SELECTED PROJECTS

RecruitMemory — AI Hiring Assistant | Global AI Hackathon Series (Qwen Cloud, Track 1: MemoryAgent)

2026

- Designed and built a memory-first hiring assistant solo — product, interface, and backend (Python/FastAPI + Qwen Cloud), deployed live in Docker for judging
- Architected four memory mechanisms (fact extraction with belief-update, importance/recency-ranked retrieval, time-decay, automatic reflection), replacing a long-context-window approach with a system that forgets, revises, and forms judgments
- Built a 5-probe evaluation framework proving the design choice mattered: full ranking beat plain vector search 5/5 vs 2/5 on stale-distractor retrieval, with 100% recall@5 overall
- Shipped live interview transcription feeding the same extraction pipeline as typed notes, with consent-gated recording as a hard privacy gate

StatBar — Native macOS App | Personal Project, Open Source (MIT)

2026

- Designed and shipped a native SwiftUI/AppKit menu-bar app solo, surfacing live football scores from 12 leagues + 5 cups
- Built "Smart Focus," a decision engine that automatically selects and promotes the single most relevant live match to the menu-bar slot
- Engineered refresh-only-while-live logic, keeping the always-running background agent lightweight

Doppel — Native macOS App | Personal Project, Open Source (MIT)

2026

- Designed and shipped a 100%-offline duplicate-file finder (Swift + Core ML) solo, matching by content across text, PDF, .docx, and .xlsx
- Built a cost-ordered matching cascade (metadata → SHA-256 → MinHash/pHash → on-device ML embeddings), running expensive semantic comparison only when cheaper checks couldn't resolve a match
- Designed a review UI pairing every match with a plain-language reason and confidence badge, with Trash-only, one-key-undo actions for safe bulk cleanup

EDUCATION

Bachelor of Business Administration (BBA), Management Information Systems

Army Institute of Business Administration (AIBA), Sylhet, Bangladesh | February 2026

Relevant Coursework: Systems Analysis & Design, Applied AI, E-Commerce, Decision Support Systems, Data Communication & Networking, Database Management Systems

CERTIFICATIONS

Project Management — Google • Product Management — Pendo.io • UX Design — Google • Product Design — Accenture North America • Generative AI — IBM SkillsBuild • Data Engineering — DataCamp (Python, SQL, Data Pipelines)

SKILLS

AI & Product: LLM Integration, Prompt Engineering, RAG & Retrieval Design, Model Evaluation Frameworks, AI-Assisted Development, Roadmapping, MVP Scoping, PRD Writing, Sprint Planning, Backlog Prioritization, Go-to-Market Planning

Product Design: End-to-End UX Design, 0-to-1 Product Development, UX Architecture, Interaction Design, Prototyping, Usability Testing, Design Systems

Tools & Technical: Figma, Framer, Jira, Notion, Productboard, Mixpanel, Google Analytics, Search Console, React, Node.js, SQL, FastAPI, SwiftUI, AWS

Digital & Operations: SEO (On-page & Technical), Google Business Profile, Web Management, IT Support